

FOR FISCAL YEAR 2004

Reimbursement Division

Department of Management and Budget

R-OCDOC HF 5685 .B2 O2 2004

CARLAND COUNTY RESERVON LESSON 1200 N. TELEGRAPH ROAD DEPT. 466 PORDIAG, MICHEMAN 48041-0463

For Room

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County Executive Department of Management and Budget Reimbursement Division October 1, 2003 through September 30, 2004

The Reimbursement Division is responsible for collecting all monies ordered by the courts. It is responsible for assisting the Circuit, Family, and Probate Courts in determining ability to pay for various court services. In addition to the regular collection process, this office processes tax intercepts and garnishments, conducts administrative Order to Show Cause hearings, reviews return of bond monies, and disburses restitution checks to crime victims. The Division is also responsible for managing collections for services and care provided by the Medical Care Facility.

| GOALS: |
|--------|
| |

The goals of the Reimbursement Division are to operate an efficient collections process, assess fees in an accurate and timely manner, ensure maximum recovery of costs to the courts and the County, and operate within the confines of the resources allocated to the Division.

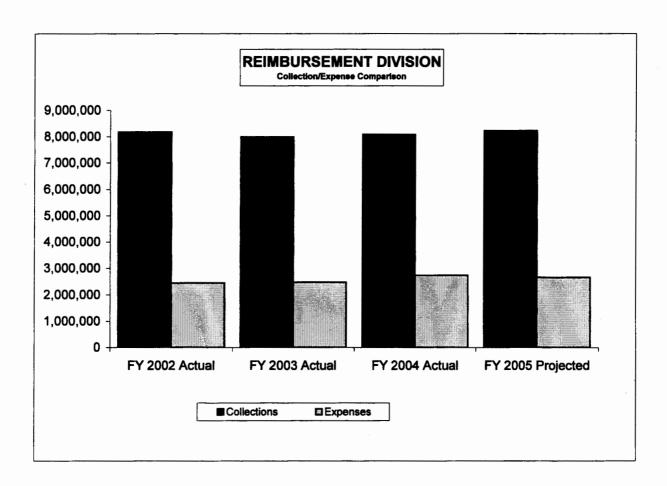
ACCOMPLISHMENTS:

- \$7,844,165 collected for Circuit, Family, and Probate Courts.
- \$2,453,541 collected on behalf of crime victims.
- Continued analysis of current processes and procedures for Reimbursement staff responsible for collections for the Medical Care Facility. Began implementation of changes to increase efficiency and collections.
- Continued researching various avenues to obtain information about software systems available to replace the current computer system used by the Division.
- Continued on-going analysis of current processes and procedures for Reimbursement staff responsible for court collections and implementation of changes.

REIMBURSEMENT DIVISION FISCAL YEAR 2004 ADOPTED BUDGET COLLECTION / EXPENSE COMPARISON STATEMENT

| | FY | FY 2002 Actual | | FY 2003 Actual | | FY 2004 Actual | | FY 2005 Projected | |
|--|----|----------------------|----|----------------------|-----------|----------------------|----|----------------------|--|
| Salaries & Fringes* Operating Expenses | \$ | 1,811,989 639,746 | \$ | 1,877,628 603,304 | \$ | 1,999,824 695,641 | \$ | 2,095,133 575,263 | |
| Total Expenses* | \$ | 2,451,735 | \$ | 2,480,932 | \$ | 2,695,465 | \$ | 2,670,396 | |
| Total Collections Community Service | \$ | 8,019,738 160,397 | \$ | 7,768,431 225,895 | \$ | 7,844,165 248,804 | \$ | 8,011,840 225,000 | |
| Total Collections & Service | \$ | 8,180,135 | \$ | 7,994,326 | <u>\$</u> | 8,092,969 | \$ | 8,236,840 | |
| Collection/Expense Ratio* | \$ | 3.34 | \$ | 3.22 | \$ | 3.00 | \$ | 3.08 | |

^{*}Salary and fringe benefit expenses commencing with FY 2004 for administrative staff have been adjusted to reflect responsibilities in the Medical Care Facility Business Office. M.R. #01294 authorized the transfer of the Medical Care Facility billing function from Fiscal Services to the Reimbursement Division.



Three-Year Summary Comparison Statement FY 2002 - 2004 Collections vs. Expenses

| | Colle | | | ections | | | |
|--|----------|-----------|----------|-----------|-----------|-----------|--|
| | | FY 2004 | | FY 2003 | | FY 2002 | |
| Circuit Court-General Jurisdiction Division: | | | | | | | |
| Restitution | \$ | 2,335,107 | \$ | 2,329,006 | \$ | 2,437,636 | |
| Court Costs | | 1,208,813 | • | 1,305,974 | • | 1,194,426 | |
| Attorney Fees | | 719,590 | | 653,610 | | 755,536 | |
| Inmate Board and Care | | 472,313 | | 443,793 | | 465,961 | |
| Crime Victim's Rights Fees | | 209,897 | | 221,348 | | 209,729 | |
| Fines | | 285,994 | | 266,710 | | 320,558 | |
| Forensic Lab Fees* | | 111,472 | | 135,286 | | 147,164 | |
| Extradition Fees | | 6,418 | | 14,676 | | 6,468 | |
| Community Service Fees | | 3,235 | | 18,455 | | 28,861 | |
| State Minimum Costs* | | 114,296 | | - | | 20,001 | |
| DNA* | | 56,965 | | 66,407 | | 24,176 | |
| Fingerprinting Fees** | | 850 | | - | | 24,170 | |
| Total | \$ | 5,524,950 | \$ | 5,455,265 | \$ | 5,590,515 | |
| Circuit Court-Family Division: | _* | 3,324,330 | | 0,433,203 | | 3,390,313 | |
| Board and Care (Juvenile Maintenance) | \$ | 824,245 | \$ | 774,042 | \$ | 837,260 | |
| Collection Offset (Board and Care) | ¥ | 303,922 | | 284,470 | Ð | • | |
| | | • | | | | 302,535 | |
| Governmental Benefits (Juvenile Maintenance) | | 153,364 | | 161,501 | | 224,963 | |
| Probation Service Fees | | 181,981 | | 168,925 | | 190,168 | |
| Attorney Fees | | 223,332 | | 219,043 | | 207,287 | |
| State Juvenile Maintenance | | 154,043 | | 162,559 | | 146,741 | |
| Restitution | | 118,434 | | 111,643 | | 113,830 | |
| Clinical Evaluations | | 42,357 | | 68,402 | | 71,246 | |
| Court Costs | | 18,149 | | 17,350 | | 18,561 | |
| Traffic Service Fees | | 10,172 | | 14,523 | | 13,195 | |
| Crime Victim's Rights Fees | | 5,280 | | 6,397 | | 10,365 | |
| State Minimum Costs* | | 23,181 | | - | | - | |
| Ordinance Violations | | 1,735 | | 1,150 | | 2,455 | |
| Forensic Lab Fees* | | 565 | | 621 | | 1,154 | |
| Children's Village Aftercare | | 1,278 | | 4,445 | | 12,730 | |
| Traffic Service Fees-State Share | | 2,100 | | 1,727 | | 810 | |
| DNA* | | 300 | | 680 | | 1,140 | |
| Probate Support | | 565 | | 612 | | 508 | |
| • • | | 303 | | 698 | | | |
| Family Court-Other | \$ | 2.065.002 | \$ | | • | 1,044 | |
| Total | <u> </u> | 2,065,003 | <u> </u> | 1,998,788 | \$ | 2,155,992 | |
| Administration/Probate Court: | • | 40.007 | | 77 000 | • | 00.054 | |
| Clerk Fees | \$ | 42,907 | \$ | 77,228 | \$ | 98,051 | |
| Domestic Evaluations | | 57,177 | | 68,315 | | 66,262 | |
| Domestic Guardian Ad Litem | | 10,693 | | 13,065 | | 9,349 | |
| Mental Health Attorney Fees | | 69,616 | | 79,963 | | 50,485 | |
| Total | \$ | 180,393 | \$ | 238,571 | \$ | 224,147 | |
| Miscellaneous: | _ | | | | _ | | |
| Tax Intercept Fees | \$ | 53,105 | \$ | 50,357 | \$ | 22,007 | |
| Witness and Mileage Fees/Service Fees | | 12,533 | | 12,121 | | 15,101 | |
| Recovery Fees for Returned Checks | | 2,708 | | 6,411 | | 6,025 | |
| Filing Fees | | 3,870 | | 3,349 | | 3,697 | |
| Miscellaneous | | 375 | | 27 | | 1,091 | |
| Reimbursement of Postage Expense | | 1,060 | | 1,637 | | 1,150 | |
| Lien Interest | | 168 | | 1,905 | | 13 | |
| Total | \$ | 73,819 | \$ | 75,807 | \$ | 49,084 | |
| | | | | | | | |
| TOTAL COLLECTIONS | \$ | 7,844,165 | \$ | 7,768,431 | \$ | 8,019,738 | |
| Community Service Credits | \$ | 248,804 | \$ | 225,895 | \$ | 160,397 | |
| GRAND TOTAL | \$ | 8,092,969 | \$ | 7,994,326 | <u>\$</u> | 8,180,135 | |
| Reimbursement Division Expenses: | \$ | 2,695,465 | \$ | 2,480,932 | \$ | 2,451,735 | |
| Collection/Expense Ratio: | \$ | 3.00 | \$ | 3.22 | \$ | 3.34 | |

^{*}DNA Fees and Forensic Lab Fees ceased being ordered and were replaced, by statute, with State Minimum Costs effective October 1, 2003. (2003 Public Act 70-79, 95-102, and 138)

^{**}Fingerprinting Fees for PPO/FPO violations became effective January 1, 2004. (MCL 28.243, MCL 764.29, MCL 769.1)

REPORT OF TRANSACTION ACTIVITY

| | Transactions | | | | |
|--|--------------|---------|---------|--|--|
| | FY 2004 | FY 2003 | FY 2002 | | |
| Circuit Court-General Jurisdiction Division: | | | | | |
| Restitution | 12,605 | 11,882 | 12,347 | | |
| Court Costs | 15,959 | 18,014 | 17,971 | | |
| Attorney Fees | 8,974 | 8,919 | 13,426 | | |
| Inmate Board and Care | 5,438 | 5,479 | 5,566 | | |
| Crime Victim's Rights Fees | 11,726 | 11,881 | 14,495 | | |
| Fines | 1,966 | 2,874 | 4,010 | | |
| Forensic Lab Fees* | 5,883 | 10,233 | 5,016 | | |
| Extradition Fees | 58 | 77 | 81 | | |
| Community Service Fees | 78 | 459 | 688 | | |
| State Minimum Costs* | 3,324 | 40.000 | 4 000 | | |
| DNA* | 5,823 | 10,236 | 1,086 | | |
| Fingerprinting Fees** | 17 | 90.054 | 74,686 | | |
| Total | 71,851 | 80,054 | 74,686 | | |
| Circuit Court-Family Division: | | | | | |
| Board and Care (Juvenile Maintenance) | 11,659 | 11,791 | 12,260 | | |
| Collection Offset (Board and Care) | 11,659 | 11,809 | 12,293 | | |
| Governmental Benefits (Juvenile Maintenance) | 616 | 723 | 979 | | |
| Probation Service Fees | 2,147 | 2,331 | 2,514 | | |
| Attorney Fees | 2,966 | 3,232 | 3,040 | | |
| State Juvenile Maintenance | 1,705 | 1,710 | 1,559 | | |
| Restitution | 863 | 937 | 1,014 | | |
| Clinical Evaluations | 469 | 879 | 1,013 | | |
| Court Costs | 541 | 533 | 613 | | |
| Traffic Service Fees | 265 | 350 | 342 | | |
| Crime Victim's Rights Fees | 263 | 330 | 526 | | |
| State Minimum Costs* | 421 | - | • | | |
| Ordinance Violations | 76 | 46 | 102 | | |
| Forensic Lab Fees* | 33 | 45 | 9 | | |
| Children's Village Aftercare | 29 | 98 | 284 | | |
| Traffic Service Fees-State Share | 96 | 88 | 44 | | |
| DNA* | 18 | 42 | 24 | | |
| Probate Support | 48 | 55 | 44 | | |
| Family Court-Other | <u>-</u> | 19 | 34 | | |
| Total | 33,874 | 35,018 | 36,694 | | |
| Administration/Probate Court: | | | | | |
| Clerk Fees | 573 | 1,017 | 1,446 | | |
| Domestic Evaluations | 526 | 790 | 774 | | |
| Domestic Guardian Ad Litem | 144 | 157 | 67 | | |
| Mental Health Attorney Fees | 736 | 824 | 588 | | |
| Total | 1,979 | 2,788 | 2,875 | | |
| Miscellaneous: | | | | | |
| Tax Intercept Fees | 1,052 | 1,125 | 464 | | |
| Witness and Mileage Fees/Service Fees | 812 | 864 | 1,046 | | |
| Recovery Fees for Returned Checks | 133 | 265 | 293 | | |
| Filing Fees | 693 | 589 | 687 | | |
| Miscellaneous | 5 | 2 | 6 | | |
| Reimbursement of Postage Expense | 225 | 346 | 272 | | |
| Lien Interest | 1 | 1 | 1 | | |
| Total | 2,921 | 3,192 | 2,769 | | |
| | | | | | |
| GRAND TOTAL | 110,625 | 121,052 | 117,024 | | |

^{*}DNA Fees and Forensic Lab Fees ceased being ordered and were replaced, by statute, with State Minimum Costs effective October 1, 2003. (2003 Public Act 70-79, 95-102, and 138)

^{**}Fingerprinting Fees for PPO/FPO violations became effective January 1, 2004. (MCL 28.243, MCL 764.29, MCL 769.1)

CIRCUIT COURT ACCOUNTS

STATEMENT OF RECEIPTS

| | FY 2004 FY 20 | | FY 2003 | | FY 2002 |
|--------------------------------|--------------------|----|-----------|----|-----------|
| Accounts: | | | | | |
| Court Costs | \$ 1,208,813 | \$ | 1,305,974 | \$ | 1,194,426 |
| Attorney Fees | 719,590 | | 653,610 | | 755,536 |
| Inmate Board and Care * | 472,313 | | 443,793 | | 465,961 |
| Fines | 285,994 | | 266,710 | | 320,558 |
| Extradition Fees | 6,418 | | 14,676 | | 6,468 |
| Community Service Fees | 3,235 | | 18,455 | | 28,861 |
| Forensic Lab Fees-County Share | 5,573 | | 6,764 | | 7,357 |
| Forensic Lab Fees-Prosecutor | 5,573 | | 6,764 | | 7,357 |
| DNA-Court Share | 5,696 | | 6,641 | | 2,418 |
| Fingerprinting Fees | 850 | | • | | • |
| Total | \$ 2,714,055 | \$ | 2,723,387 | \$ | 2,788,942 |
| Trust Accounts: | | | | | |
| Restitution | \$ 2,335,107 | \$ | 2,329,006 | \$ | 2,437,636 |
| Crime Victim's Rights Fees | 209,897 | | 221,348 | | 209,729 |
| State Minimum Costs | 114,296 | | - | | - |
| DNA-State Share | 37,028 | | 43,165 | | 15,714 |
| DNA-Municipalities Share | 14,241 | | 16,601 | | 6,044 |
| Forensic Lab Fees-State Share | 100,326 | | 121,758 | | 132,450 |
| Total | \$ 2,810,895 | \$ | 2,731,878 | \$ | 2,801,573 |
| TOTAL FUNDS RECOVERED | \$ 5,524,950_** | \$ | 5,455,265 | \$ | 5,590,515 |

The Circuit Court Unit of the Reimbursement Division is responsible for collection of all funds ordered by the Circuit Court. The Unit also collects inmate board and care charges as well as fees associated with the Community Service Program.

For fiscal year 2004, there were 6,333 restitution payments made to the victims of crime for a total of \$2,372,619.82.

On October 30, 1989, Public Act 196 became effective requiring each defendant to pay a fee for the Crime Victim's Rights Fund. These funds are collected on behalf of the State; the County is authorized to retain an administrative fee. The County retains 10% of the amount collected for administrative costs.

*MCLA 801.83 allows the County to seek reimbursement for board and care from inmates. In May 1995, the County began billing inmates for time served in the Oakland County Jail. Inmates are billed at a rate that does not exceed \$60 per day. The rate can be adjusted based on ability to pay.

**A program requiring a defendant's bond to be applied toward costs assessed by the Court resulted in the recovery of \$317,312. In addition, \$33,696 of the above funds was collected from defendants on the Work Release Program with the assistance of the Oakland County Sheriff's Office.

CIRCUIT COURT ACCOUNTS

REIMBURSEMENT FOR COURT-APPOINTED ATTORNEYS

| | FY 2004 | FY 2003 | FY 2002 | | |
|---|-------------------------|-------------------------|-------------------------|--|--|
| Cost to Oakland County: Regular Cases Appellate Cases | \$ 2,960,530 309,704 | \$ 2,635,778 297,696 | \$ 2,393,574 322,300 | | |
| Total | \$ 3,270,234 | \$ 2,933,474 | \$ 2,715,874 | | |
| TOTAL FUNDS RECOVERED | \$ 719,590 | \$ 653,610 | \$ 755,536 | | |
| Percent Recovered | 22.0% | 21.7% | 27.8% | | |

Defendants represented by a court-appointed attorney are ordered to repay the County for services provided.

COURT COMMUNITY SERVICE PROGRAM

| | FY 2004 | | FY 2003 | FY 2002 | |
|--|---------|--------------------|-------------------------|---------|------------------|
| Community Service Credits: Attorney Fees Court Costs | \$ | 126,395 122,409 | \$ 92,971 132,924 | \$ | 79,428 80,969 |
| Total Credits | \$ | 248,804 | \$ 225,895 | \$ | 160,397 |
| Community Service Fees Collected | \$ | 3,235 | \$ 18,455 | \$ | 28,861 |
| TOTAL CREDITS AND FEES | \$ | 252,039 | \$ 244,350 | \$ | 189,258 |

The Court Community Service Program has provided the courts with an alternative means of enforcing monetary orders against indigent defendants rather than imposing costly jail sentences. Defendants provide labor hours and receive credits which reduce court-ordered fees.

In 1996, a community service fee was authorized to be assessed for individuals involved in the program to supplement state and county funding. The Reimbursement Division assisted Community Corrections staff in collecting \$3,235 during fiscal year 2004.

FAMILY COURT ACCOUNTS

STATEMENT OF RECEIPTS

| | FY 2004 | | 1 | FY 2003 | FY 2002 | |
|--|---------|-------------|----|-----------|---------|-----------|
| Accounts: | | | | | | |
| Board and Care (Juvenile Maintenance) | \$ | 824,245 | \$ | 774,042 | \$ | 837,260 |
| Collection Offset (Board and Care) | | 303,922 | | 284,470 | | 302,535 |
| Governmental Benefits (Juvenile Maintenance) | | 153,364 | | 161,501 | | 224,963 |
| Probation Service Fees | | 181,981 | | 168,925 | | 190,168 |
| Attorney Fees | | 223,332 | | 219,043 | | 207,287 |
| Clinical Evaluations | | 42,357 | | 68,402 | | 71,246 |
| Court Costs | | 18,149 | | 17,350 | | 18,561 |
| Traffic Service Fees | | 10,172 | | 14,523 | | 13,195 |
| Ordinance Violations-County Share | | 1,157 | | 767 | | 1,637 |
| Children's Village Aftercare | | 1,278 | | 4,445 | | 12,730 |
| DNA-County Share | | 30 | | 68 | | 114 |
| Forensic Lab Fees-County Share | | 28 | | 31 | | 58 |
| Forensic Lab Fees-Prosecutor | | 28 | | 31 | | 58 |
| Juvenile Witness Fees | | - | | | | 210 |
| Total | \$ | 1,760,043 | \$ | 1,713,598 | \$ | 1,880,022 |
| Trust Accounts: | | | | | | |
| State Juvenile Maintenance | \$ | 154,043 | \$ | 162,559 | \$ | 146,741 |
| Restitution | | 118,434 | | 111,643 | | 113,830 |
| Crime Victim's Rights Fees | | 5,280 | | 6,397 | | 10,365 |
| State Minimum Costs | | 23,181 | | - | | - |
| Forensic Lab Fees-State Share | | 509 | | 559 | | 1,038 |
| Ordinance Violations-Municipalities Share | | 578 | | 383 | | 818 |
| Traffic Service Fees-State Share | | 2,100 | | 1,727 | | 810 |
| Probate Support | | 565 | | 612 | | 508 |
| DNA-State Share | | 195 | | 442 | | 741 |
| DNA-Municipalities Share | | 75 | | 170 | | 285 |
| Public Library Fund | | - | | 75 | | - |
| State of Michigan-Aid to Dependent Children | | - | | 623 | | 834 |
| Total | \$ | 304,960 | \$ | 285,190 | \$ | 275,970 |
| TOTAL FUNDS RECOVERED | \$ | 2,065,003 * | \$ | 1,998,788 | \$ | 2,155,992 |

The Family Court Unit of the Reimbursement Division is responsible for collection for services provided to children and/or families and any other costs ordered by the Family Court. A financial statement is taken and an order is entered based on the parents' ability to pay according to the State Court Administrator's guidelines.

The Family Division of Circuit Court (Family Court) was established January 1, 1998, in an effort to consolidate the handling of domestic relations and juvenile cases to better serve families.

The Juvenile Code provides for a 25% administrative fee (Collection Offset) to cover the cost of collecting funds as the result of an order for board and care.

Family Court assesses the parents of juveniles charged with delinquent acts a monthly service fee when the child is placed on probation or under supervision in the home.

Effective May 1, 1994, MCLA 780.901 required the courts to order juveniles to pay a \$20 assessment to the Crime Victim's Rights Fund for orders of disposition on juvenile offenses. The Michigan Department of Treasury receives 90% of this fee and the County is entitled to retain 10% of collections.

This unit acts as the collection agent for monies ordered by Family Court for restitution. For fiscal year 2004, there were 803 restitution payments made to the victims of crime for a total of \$130,826.03.

*A program which requires that a child's bond be applied toward costs assessed by the Court resulted in the recovery of \$33,535 of the above funds.

FAMILY COURT ACCOUNTS

BOARD AND CARE COLLECTIONS

| | | FY 2004 | FY 2003 | | | FY 2002 | | |
|--|-----------|---------------------------|-----------|-------------------------|--|---------|-------------------------|--|
| Juvenile Maintenance State Juvenile Maintenance | \$ | \$ 1,281,531 154,043 * | | \$ 1,220,013 162,559 | | \$ | \$ 1,364,758 146,741 | |
| TOTAL FUNDS RECOVERED | <u>\$</u> | 1,435,574 | <u>\$</u> | 1,382,572 | | \$ | 1,511,499 | |

*This amount includes \$65,680 which represents one-half of the governmental benefits collected by the Michigan Family Independence Agency and credited to the County for children placed in state facilities.

REIMBURSEMENT FOR COURT-APPOINTED ATTORNEYS

| | FY 2004 | | | FY 2003 | FY 2002 | | |
|------------------------|---------|-----------|----|---------|-----------|---------|--|
| Cost to Oakland County | \$ | 1,261,592 | \$ | 934,415 | \$ | 872,591 | |
| TOTAL FUNDS RECOVERED | \$ | 223,332 | \$ | 219,043 | <u>\$</u> | 207,287 | |
| Percent Recovered | | 17.7% | | 23.4% | | 23.8% | |

If the Family Court appoints an attorney to represent a child, parent, guardian or custodian, an order is entered requiring the responsible individual to repay the funds in accordance with ability to pay.

PROBATE COURT-MENTAL HEALTH ACCOUNTS

REIMBURSEMENT FOR COURT-APPOINTED ATTORNEYS

| | | Y 2004 | FY 2003 | | FY 2002 | |
|------------------------|-----------|---------|-----------|---------|-----------|---------|
| Cost to Oakland County | \$ | 361,533 | \$ | 336,962 | \$ | 213,079 |
| TOTAL FUNDS RECOVERED | <u>\$</u> | 69,616 | <u>\$</u> | 79,963 | <u>\$</u> | 50,485 |
| Percent Recovered | | 19.3% | | 23.7% | | 23.7% |

Every individual who is the subject of a petition for involuntary hospitalization is required to be represented by legal counsel.

MEDICAL CARE FACILITY

| | FY 2004 | FY 2003 | FY 2002 | |
|--------------------------|---------------|---------------|---------------|--|
| Total Operating Expenses | \$ 10,568,346 | \$ 10,686,840 | \$ 10,053,430 | |
| TOTAL FUNDS RECOVERED | \$ 10,501,825 | \$ 10,540,954 | \$ 10,437,260 | |

M.R. #01294 (dated November 8, 2001) authorized the transfer of the Medical Care Facility billing function from Fiscal Services to the Reimbursement Division. The Reimbursement Division has three full-time collection specialists dedicated to Medical Care Facility client billing and patient reimbursement services.